How to send a de-bug report to EScro

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File	View	Actions	Reports	Help
atest	News Al	cohol BI A	Icohol Misuse	e Alcohol Users Anti-Coagulation COPD Depression Diab
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	Enhan	17/01/20 → 20/01 × Diagr × In-hor √ 11/12 → Clinic aced Servic	108 - Jones, E 1/2008 - Enh nosis not reco use Counselli 2/2008 - Alco al manageme e complete b	ion rek ant plans - No plans recorded Bernard : D 08: 07/01/1977 ; CHI: 701776714 nanced Service Extended

In the SV Tool, right-click on the patient for whom you wish to create the report, and from the context menu select 'debug *surname, forename*

Patient Debugger

To add another patient close this window and run the debugger again

Disclaimer

This window will now appear and you should then click on 'View Report'.

View Report						
Send to EScro Help Desk						
Save Debug Information						
Close						

The report generated by the patient debugger should not contain any patient identifiable information, however you should review the report by clicking the View Report button to verify its content before sending this to the help desk.

Briefly examine the report and read codes, then you may be able to identify the problem yourself, - if not then just close it.

🥯 Patient Debugger Report	
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Main Report	
EScro SV Tool Patient Debugger Report	
Practice Name: The Surgery Audit run for period	
Practice Number: 82653 01/03/2008 to 19/03/2009	=
AlcoholUsers 0	
Enhanced service commenced on: 03/03/2008 ReadCode: 9k1	
Episode start/stop Passed	
Database Query Used: ReadCode IN ('9k1', '9k12.')	
Code Date Value Source Comments	
9kl 03/03/2008 ReadCode ES commenced	
Diagnosis Passed	
Database Query Used: ReadCode IN ('E2500', 'E0110', 'E01y.', 'E23', 'E01y0', 'E010.')	
Code Date Value Source Comments	
E2500 03/03/2008 ReadCode Pass: recorded with in required dates	
In-house counselling/detox Passed	~
Current Page No.: 1 Total Page No.: 3 Zoom Factor: 100%	

Patient Debugger					
To add another patient close this window and run the debugger again					
View Report	Disclaimer The report generated by the patient debugger should not contain any patient identifiable information, however you should review the report by clicking the View Report button to verify its content				
Send to EScro Help Desk					
Save Debug Information					
Close	before sending this to the help desk.				

The next step is to click on the 'Send to Escro Help Desk' button.

A small text box will now appear asking you for a brief few words of what the problem is, then just click on 'Send'.

The Escro support team will examine the report, and then contact you as soon as a resolution/explanation is found – and that's all there is to it!